

DermTech Patient Services is here to help you.

Insurance Coverage

DermTech, LLC, bills all insurance providers including Medicare, Tricare, and commercial insurers to secure coverage for tests. The DermTech Melanoma Test is covered by several major insurance providers.

Our Billing Process

After processing your test, DermTech will bill a claim to your insurance. Your insurance company will process our claim, then send you an explanation of benefits (EOB). An EOB is not a bill. Once your claim is complete you will receive a statement of what you owe directly from DermTech by mail if applicable. You can pay online or over the phone with our billing team at 858-291-7500.

The DermTech Patient Services Team can be reached Monday through Friday from 6am - 4pm PST by phone or text at 858-291-7500 or by email at PatientServices@dermtech.com.

Get the support you need



Patient Assistance Program

DermTech Patient Services is ready to help patients with insurance coverage questions and financial assistance for those who qualify – because we believe financial hardship should not stand in the way of quality patient care.

Reach out to our team to find out your out-of-pocket costs with insurance and discover if our patient assistance program can help meet your needs.

Our team is dedicated to finding the best possible solutions for every patient, ensuring that financial concerns never prevent you from receiving the care you deserve.